UCP-Campus-Support Case Submitter

Grant Approval

Additional approvers for this role include:

1. HR Departmental DSA-Approver01
2. UCPath Security Administrator-Approver02

Role Description

Support Case Submitter:

A role that allows a user to submit a Salesforce ticket for data change related to configuration, for example.

Role Risks and Requisites

Risks

- None

Requisites

- None
Access Level

No UCPath Access.

KSAMS Role Details

<table>
<thead>
<tr>
<th>Business Process Guides (BPG)</th>
<th>Not applicable as this process is of submitting a Salesforce ticket or a GT Form outside the UCPath system.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Role Type</td>
<td>System support user.</td>
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